

CAHOOTS Services

CAHOOTS offers a broad range of services, including but not limited to:

- Crisis Counseling
- Suicide Prevention, Assessment, and Intervention
- Conflict Resolution and Mediation
- Grief and Loss
- Substance Use and Abuse
- Housing Crises
- First Aid and Non-Emergency Medical Care
- Resource Connection and Referrals
- Transportation to Services

All CAHOOTS services are voluntary, confidential, and free of charge.



CAHOOTS is a member of the White Bird Family of Programs



Crisis Service Center

541-687-4000

Counseling

541-342-8255

Chrysalis Behavioral Health Services

541-683-1641

Dental Clinic

541-344-8302

Medical Clinic

541-484-4800

Homeless Case Management

541-342-1295

Sharing Healthcare Options Program

541-342-1295

*For more information, visit
www.whitebirdclinic.org*

Crisis Assistance Helping Out On The Streets



24 hours a day, 7 days a week

Eugene: 541-682-5111

Springfield: 541-726-3714



What is CAHOOTS?

CAHOOTS (Crisis Assistance Helping Out On The Streets) is a mobile crisis intervention program providing free, confidential services in the Eugene and Springfield area 24 hours a day, 7 days a week. Free response is available for a broad range of non-criminal crises, including homelessness, intoxication, disorientation, substance abuse and mental illness problems, and dispute resolution.

Each CAHOOTS team consists of a Mental Health Crisis Worker and an Emergency Medical Technician. While CAHOOTS is dispatched through local police departments, we are a mobile mental health clinic, not a law enforcement agency.

Non-emergency medical care, first aid,

and transportation to services is also provided. CAHOOTS is not designed to respond to violent situations or life-threatening medical emergencies.

How does somebody contact CAHOOTS?

CAHOOTS receives calls 24/7 through the Eugene police non-emergency dispatch: 541-682-5111. After calling, press 1 until you are able to speak with a dispatcher, then ask for CAHOOTS services. In Springfield, calls go through the non-emergency dispatch: 541-726-3714.

Any person who reports a crime in progress, violence, or a life-threatening emergency may receive a response from the police or emergency medical services instead of or in addition to CAHOOTS. Persons wishing to protect their identity need not give their full name.

If you see CAHOOTS in the community, you may request direct assistance. If you wish to speak to a crisis worker by phone and do not want direct contact, your needs may be better served by calling White Bird Clinic's 24-hour crisis line: 541-687-4000.

Will CAHOOTS take me home?

No. If appropriate, transportation may be provided to staffed services/resources within Eugene and Springfield. This does not include private residences.

How do I schedule an appointment with CAHOOTS?

Requests for CAHOOTS services are triaged by dispatch. Response times are dependent on call volume— do not expect CAHOOTS to arrive at an exact time or for immediate attention or transport to an appointment.

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